



Ontario Geothermal Association

Board and Member Code of Conduct

The Ontario Geothermal Association (OGA) represents a board and a community of professionals committed to advancing high-quality, sustainable, and responsible geothermal and geexchange solutions across Ontario. This Code of Conduct outlines the expectations we share as OGA board members and OGA members to uphold the reputation of the sector, maintain public trust, and work together in a manner that supports long-term growth and credibility.

This Code reflects our collective responsibility—not only to our own businesses, but to each other, to our customers, and to the sector as a whole.

- Approach all professional relationships with integrity, aiming to uphold the strong reputation of the sector and contribute to trusted, constructive collaboration.
- Recognize and respect the responsibilities carried by the OGA and its partners, working in a way that supports shared goals, good governance, and the long-term health of the industry.
- Conduct ourselves in ways that strengthen confidence in the geexchange industry, being mindful to avoid actions that could unintentionally create misunderstandings or diminish public trust.

OGA Board Members and OGA Members shall:

- Demonstrate fair and honest business practices, representing their capabilities, qualifications, and experience in a clear and authentic way.
- Promote the reputation of the geexchange industry by contributing to a strong and respected presence at the local, provincial, national, and international levels.
- Support a respectful and collaborative industry culture by avoiding statements that could unfairly diminish the work or character of others within the sector.
- Protect the professional standing of fellow stakeholders, offering feedback thoughtfully and only when they have a full understanding of the technical, financial, or project-specific context.
- Share information responsibly, aiming to provide colleagues and partners with complete, accurate, and factual details to support effective decision-making.

- Communicate with clarity and care, avoiding misunderstandings by ensuring information is accurate and by including key details whenever possible.
- Acknowledge and correct errors when they occur, demonstrating professionalism and a commitment to continuous improvement.
- Respect the confidentiality of information entrusted to them, ensuring it is shared only with proper consent from the rightful owner.
- Use confidential or sensitive information ethically, avoiding any actions that could place others at a disadvantage.
- Honor the principles outlined in the Coalition’s “Statement on Intellectual Property and Privacy”, supporting responsible use and protection of intellectual assets.

Board Member Name: _____

Signature: _____

OGA Member Contact Name: _____

OGA Member Contact Info: _____

OGA Member Signature: _____